CAUTION

- Please read this user manual carefully to ensure that you can use the device correctly and safely
- We do not warrant all the content is correct. The contents of this manual are subject to change without notice
- This device should be operated only from the type of power source indicated on the marking label. The voltage of the power must be verified before using. If not in use for a long time, pull out the plug from the socket
- Do not install this device near any heat sources such as radiators, heat registers, stoves or other device that produce heat
- Do not install this device near water. Clean only with a dry cloth
- Do not block any ventilation openings. And ensure well ventilation around the machine
- Do not power off the DVR at normal recording condition! The correct operation to shut off DVR is to stop recording firstly, and then select “shut-down” button at the right of the menu bar to exit, and finally to cut off the power.
- This machine is indoor using equipment. Do not expose the machine in rain or moist environment. In case any solid or liquid get into the machine’s case, please cut off the power supply immediately, and ask for qualified technicians to check the machine before restart
- Refer all servicing to qualified service personnel. No any parts repaired by yourself without technical aid or approval.
- This manual is suitable for 4/8/16-channel digital video recorders. All examples and pictures used in the manual are from 16-channel DVR.
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1 Introduction

1.1 DVR Introduction

This model DVR (Digital Video Recorder) is designed specially for CCTV system. It adopts high performance video processing chips and embedded Linux system. Meanwhile, it utilizes many most advanced technologies, such as standard H.264 with low bit rate, Dual stream, SATA interface, VGA output mouse supported, IE browser supported with full remote control, mobile view(by phones), etc., which ensure its powerful functions and high stability. Due to these distinctive characteristics, it is widely used in banks, telecommunication, transportation, factories, warehouse, and irrigation and so on.

1.2 Main Features

**COMPRESSION FORMAT**
- Standard H.264 compression with low bit rate and better image quality

**LIVE SURVEILLANCE**
- Support HD VGA output
- Support channel security by hiding live display
- Display the local record state and basic information
- Support USB to make full control

**RECORD MEDIA**
- Support two SATA HDD to record for a longer time without any limitation

**BACKUP**
- Support USB 2.0 devices to backup
- Support built-in SATA DVD writer to backup
- Support saving recorded files with AVI standard format to a remote computer through internet

**RECORD & PLAYBACK**
- Record modes: Manual, Schedule, Motion detection and Sensor alarm recording
- Support recycle after HDD full
- Resolution, frame rate and picture quality are adjustable
- 128MB for every video file packaging
- 4 audio channels available
- Two record search mode: time search and event search
- Support 1/4/9/16 screen playback simultaneously
- Support deleting and locking the recorded files one by one
- Support remote playback in Network Client through LAN or internet

**ALARM**
- 1 channel alarm output and 4/8/16 channel alarm input available
- Support schedule for motion detection and sensor alarm
- Support pre-recording and post recording
- Support linked channels recording once motion or alarm triggered on certain channel
- Support linked PTZ preset, auto cruise and track of the corresponding channel

**PTZ CONTROL**
- Support various PTZ protocols
- Support 128 PTZ presets and 8 auto cruise tracks
- Support remote PTZ control through internet

**SECURITY**
- Customize user right: log search, system setup, two way audio, file management, disk management, remote login, live view, manual record, playback, PTZ control and remote live view
- Support 1 administrator and 15 users.
- Support event log recording and checking, events unlimited

**NETWORK**
- Support TCP/IP, DHCP, PPPoE, DDNS protocol
- Support IE browser to do remote view
- Support setup client connection amount
- Support dual stream. Network stream is adjustable independently to fit the network bandwidth and environment.
• Support picture snap and color adjustment in remote live
• Support remote time and event search, and channel playback with picture snap
• Support remote PTZ control with preset and auto cruise
• Support remote full menu setup, changing all the DVR parameters remotely
• Support mobile surveillance by smart phones, symbian, WinCE, Iphone or Gphone, 3G network available
• Support CMS to manage multi devices on internet

2 Hardware Installation

Notice: Check the unit and the accessories after getting the DVR.
Please disconnect the power before being connected to other devices. Don’t hot plug in/out

2.1 Install Hard Drive & DVD Writer

2.1.1 Install Hard Drive

Notice: 1. This series support 4-ch and 8-ch connect to two SATA hard drivers or one SATA hard driver plus one Writer; 16-ch connects three SATA hard drivers or two hard drivers plus one DVD Writer. Please use the hard drive the manufacturers recommend specially for security and safe field.
2. Please calculate HDD capacity according to the recording setting. Please refer to “Appendix B Calculate Recording Capacity”.

Step1: Unscrew and Open the top cover.
Step2: Connect the power and data cables. Place the HDD onto the bottom case as below.

Step3: Screw the HDD as below.
Note: For the convenience to install, please connect the power and data cables firstly, and then screw to fix.

2.1.2 Install DVD Writer

Notice: 1. The writers must be the compatible devices we recommend. Please refer to “Appendix C Compatible Devices”.
2. This device is only for backup.

Step1: Unscrew and Open the top cover.
Step2: Connect the power and data cables. Place the DVD writer onto the bottom case as below.

Step3: Screw the DVD writer as below.

2.2 Front Panel Descriptions

Notice: The front panel descriptions are only for reference; please make the object as the standard.

<table>
<thead>
<tr>
<th>Item</th>
<th>Type</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
</table>


<table>
<thead>
<tr>
<th>Item</th>
<th>Type</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Work state</td>
<td>indicator</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Power</td>
<td>Power</td>
<td>Power indicator, when connection, the light is blue</td>
</tr>
<tr>
<td></td>
<td>HDD</td>
<td>When HDD</td>
<td>When HDD is writing and reading, the light is blue</td>
</tr>
<tr>
<td></td>
<td>Net</td>
<td>When access</td>
<td>When access to network, the light is blue</td>
</tr>
<tr>
<td></td>
<td>Backup</td>
<td>When backup</td>
<td>When backup files and data, the light is blue</td>
</tr>
<tr>
<td></td>
<td>Play</td>
<td>When playing</td>
<td>When playing video, the light is blue</td>
</tr>
<tr>
<td></td>
<td>REC</td>
<td>When recording, the light is blue</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Compound button</td>
<td>MENU/+</td>
<td>1. Enter menu in live, increase the value in setup</td>
</tr>
<tr>
<td></td>
<td></td>
<td>BACKUP/-</td>
<td>1. Decrease the value in setup</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RECORD/FOCUS</td>
<td>1. Record manually, FOCUS function enables at PTZ mode</td>
</tr>
<tr>
<td></td>
<td></td>
<td>REW/SPEED</td>
<td>1. Rewind key, SPEED function enables at PTZ mode</td>
</tr>
<tr>
<td></td>
<td></td>
<td>SEARCH/ZOOM</td>
<td>1. Enter search mode, ZOOM function enables at PTZ mode</td>
</tr>
<tr>
<td></td>
<td></td>
<td>PLAY/IRIS</td>
<td>1. Enter play interface, IRIS function enables at PTZ mode</td>
</tr>
<tr>
<td></td>
<td></td>
<td>FF/P.T.Z.</td>
<td>1. Fast forward, Enter PTZ mode</td>
</tr>
<tr>
<td></td>
<td></td>
<td>STOP/ESC</td>
<td>1. Quit play mode, Exit the current interface or status</td>
</tr>
<tr>
<td>3</td>
<td>Digital button</td>
<td>1-9</td>
<td>Input number 1-9 or choose camera</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0/10+</td>
<td>Input number, 10 and the above number together with other digital keys</td>
</tr>
<tr>
<td>4</td>
<td>Input button</td>
<td>Direction</td>
<td>Change direction to select items</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Multi-screen</td>
<td>Change screen display mode like 1/4/9/16 channel</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Enter</td>
<td>Confirm selection</td>
</tr>
<tr>
<td>5</td>
<td>IR receiver</td>
<td>IR</td>
<td>For remote controller</td>
</tr>
<tr>
<td>6</td>
<td>USB</td>
<td>USB port</td>
<td>To connect external USB devices like USB flash, USB HDD for backup or update firmware, or connect to USB mouse</td>
</tr>
</tbody>
</table>

### 2.3 Rear Panel Instructions

#### 2.3.1 Rear Panel Interface

The rear panel interface for 4-ch is shown as Fig 2.5:

![Fig 2.5 Rear Panel for 4-ch](image)

<table>
<thead>
<tr>
<th>Item</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>P/Z</td>
<td>Connect to speed dome</td>
</tr>
<tr>
<td>2</td>
<td>K/B</td>
<td>Connect to keyboard</td>
</tr>
<tr>
<td>3</td>
<td>ALARM IN</td>
<td>Connect to external sensor1-4</td>
</tr>
<tr>
<td>4</td>
<td>HDMI port</td>
<td>Connect to high-definition display device (optional)</td>
</tr>
<tr>
<td>5</td>
<td>NET</td>
<td>Network port</td>
</tr>
<tr>
<td>6</td>
<td>VGA port</td>
<td>VGA output, connect to monitor</td>
</tr>
<tr>
<td>7</td>
<td>Video out</td>
<td>Connect to monitor</td>
</tr>
<tr>
<td>8</td>
<td>Audio in</td>
<td>4 CH Audio input</td>
</tr>
<tr>
<td>9</td>
<td>POWER SWITCH</td>
<td>Power on/off</td>
</tr>
<tr>
<td>10</td>
<td>+5V and GND</td>
<td>+5 V and Grounding</td>
</tr>
<tr>
<td>11</td>
<td>ALARM OUT</td>
<td>1-ch relay output, Connect to external alarm</td>
</tr>
<tr>
<td>12</td>
<td>USB port</td>
<td>To connect external USB devices like USB flash, USB HDD for backup or update firmware, or connect to USB mouse</td>
</tr>
<tr>
<td>13</td>
<td>Spot out</td>
<td>Connect to monitor as an AUX output channel by channel. Only video display, no menu show</td>
</tr>
<tr>
<td>14</td>
<td>Video in</td>
<td>Video input channels from 1-4</td>
</tr>
<tr>
<td>15</td>
<td>Audio out</td>
<td>Audio output, connect to the sound box</td>
</tr>
<tr>
<td>16</td>
<td>POWER INPUT</td>
<td>DC12V</td>
</tr>
<tr>
<td>17</td>
<td>FAN</td>
<td>For cooling the device</td>
</tr>
</tbody>
</table>

The rear panel interface for 8-ch is shown as Fig 2.6:
### Fig 2.6 Rear Panel for 8-ch

<table>
<thead>
<tr>
<th>Item</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>P/Z</td>
<td>Connect to speed dome</td>
</tr>
<tr>
<td>2</td>
<td>K/B</td>
<td>Connect to keyboard</td>
</tr>
<tr>
<td>3</td>
<td>ALARM IN</td>
<td>Connect to external sensor1-8</td>
</tr>
<tr>
<td>4</td>
<td>HDMI port</td>
<td>Connect to high-definition display device (optional)</td>
</tr>
<tr>
<td>5</td>
<td>NET</td>
<td>Network port</td>
</tr>
<tr>
<td>6</td>
<td>VGA port</td>
<td>VGA output, connect to monitor</td>
</tr>
<tr>
<td>7</td>
<td>Video out</td>
<td>Connect to monitor</td>
</tr>
<tr>
<td>8</td>
<td>Video in</td>
<td>Video input channels from 1-8</td>
</tr>
<tr>
<td>9</td>
<td>Audio in</td>
<td>4 CH Audio input</td>
</tr>
<tr>
<td>10</td>
<td>POWER SWITCH</td>
<td>Power on/off</td>
</tr>
<tr>
<td>11</td>
<td>+5V and GND</td>
<td>+5 V and Grounding</td>
</tr>
<tr>
<td>12</td>
<td>ALARM OUT</td>
<td>1-ch relay output. Connect to external alarm</td>
</tr>
<tr>
<td>13</td>
<td>USB port</td>
<td>To connect external USB devices like USB flash, USB HDD for backup or update firmware; or connect to USB mouse</td>
</tr>
<tr>
<td>14</td>
<td>Spot out</td>
<td>Connect to monitor as an AUX output channel by channel. Only video display, no menu show</td>
</tr>
<tr>
<td>15</td>
<td>Audio out</td>
<td>Audio output, connect to the sound box</td>
</tr>
<tr>
<td>16</td>
<td>FAN</td>
<td>For cooling the device</td>
</tr>
<tr>
<td>17</td>
<td>POWER INPUT</td>
<td>DC12V</td>
</tr>
</tbody>
</table>

### Tab 2.2 Definitions of Front Panel Buttons

The rear panel interface for 16-ch is shown as Fig 2.7:

### Fig 2.7 Rear Panel for 16-ch

<table>
<thead>
<tr>
<th>Item</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>P/Z</td>
<td>Connect to speed dome</td>
</tr>
<tr>
<td>2</td>
<td>K/B</td>
<td>Connect to keyboard</td>
</tr>
<tr>
<td>3</td>
<td>ALARM IN</td>
<td>Connect to external sensor1-16</td>
</tr>
<tr>
<td>4</td>
<td>HDMI port</td>
<td>Connect to high-definition display device (optional)</td>
</tr>
<tr>
<td>5</td>
<td>NET</td>
<td>Network port</td>
</tr>
<tr>
<td>6</td>
<td>VGA port</td>
<td>VGA output, connect to monitor</td>
</tr>
<tr>
<td>7</td>
<td>Video out</td>
<td>Connect to monitor</td>
</tr>
<tr>
<td>8</td>
<td>Video in</td>
<td>Video input channels from 1-16</td>
</tr>
<tr>
<td>9</td>
<td>Audio in</td>
<td>4 CH Audio input</td>
</tr>
<tr>
<td>10</td>
<td>POWER SWITCH</td>
<td>Power on/off</td>
</tr>
<tr>
<td>11</td>
<td>+5V and GND</td>
<td>+5 V and Grounding</td>
</tr>
<tr>
<td>12</td>
<td>ALARM OUT</td>
<td>1-ch relay output. Connect to external alarm</td>
</tr>
<tr>
<td>13</td>
<td>USB port</td>
<td>To connect external USB devices like USB flash, USB HDD for backup or update firmware; or connect to USB mouse</td>
</tr>
<tr>
<td>14</td>
<td>Spot out</td>
<td>Connect to monitor as an AUX output channel by channel. Only video display, no menu show</td>
</tr>
<tr>
<td>15</td>
<td>Audio out</td>
<td>Audio output, connect to the sound box</td>
</tr>
<tr>
<td>16</td>
<td>FAN</td>
<td>For cooling the device</td>
</tr>
<tr>
<td>17</td>
<td>POWER INPUT</td>
<td>DC12V</td>
</tr>
</tbody>
</table>

### Tab 2.3 Definitions of Rear Panel Buttons

2.4 Remote Controller

It uses two AAA size batteries and works after loading batteries as following:

Step1: Open the battery cover of the Remote Controller

Step2: Place batteries. Please take care the poles (+ and -)

Step3: Replace the battery cover

**Notice:** Frequently defect checking as following

1. Check batteries poles
2. Check the remaining charge in the batteries
3. Check IR controller sensor is mask
If it still doesn't work, please change a new remote controller to try, or contact your dealers.
The interface of remote controller is shown in Fig 2.8 Remote Controller.

<table>
<thead>
<tr>
<th>Item</th>
<th>Name</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power Button</td>
<td>Soft switch off to stop firmware running. Do it before power off.</td>
</tr>
<tr>
<td>2</td>
<td>INFOR Button</td>
<td>Get information about the DVR like firmware version, HDD information</td>
</tr>
<tr>
<td>3</td>
<td>REC Button</td>
<td>To record manually</td>
</tr>
<tr>
<td>4</td>
<td>Digital Button</td>
<td>Input digital or choose camera</td>
</tr>
<tr>
<td>5</td>
<td>Multi Screen Button</td>
<td>To choose multi screen display mode</td>
</tr>
<tr>
<td>6</td>
<td>SEARCH Button</td>
<td>To enter search mode</td>
</tr>
<tr>
<td>7</td>
<td>MENU Button</td>
<td>To enter menu</td>
</tr>
<tr>
<td>8</td>
<td>ENTER Button</td>
<td>To confirm the choice or setup</td>
</tr>
<tr>
<td>9</td>
<td>Direction Button</td>
<td>Move cursor in setup or pan/title PTZ</td>
</tr>
<tr>
<td>10</td>
<td>+/- Button</td>
<td>To increase or decrease the value in setup</td>
</tr>
<tr>
<td>11</td>
<td>Playback Control Button</td>
<td>To control playback, fast forward/rewind/single frame play</td>
</tr>
<tr>
<td>12</td>
<td>AUDIO Button</td>
<td>To enable audio output in live mode</td>
</tr>
<tr>
<td>13</td>
<td>Auto Dwell Button</td>
<td>To enter auto dwell mode</td>
</tr>
<tr>
<td>14</td>
<td>BACKUP Button</td>
<td>To enter backup mode</td>
</tr>
<tr>
<td>15</td>
<td>PTZ Control Button</td>
<td>To control PTZ camera: move camera/zoom/FOCUS/IRIS/SPEED control</td>
</tr>
</tbody>
</table>

Operation processes with remote controller to control multi-DVR

The device ID of the DVR is 0. When use of remote controller to control single DVR, it's not necessarily to reset the device ID, user can do operation directly; when control multiple DVR with remote controller, please refer to below steps:

Step1: Activate remote controller to control DVR: enable DVR: turn the IR sensor of the remote controller to the IR receiver that on the front panel, press the number key 8 twice, then input device ID (Range from: 0-65535; the default device ID is 0) with other digital number: 0-9, after that, press ENTER button to confirm.

Step2: User can check the device ID by enter into System configuration->Basic configuration->Device ID. User also can set other DVR with the same device ID.

For more convenient to operate, we don't recommend user to set the device ID too long.

Step3: Cancel controller to control DVR: turn the IR sensor of the remote controller to the IR receiver that on the front panel, press the number key 8 twice, then input the device ID that needs to be cancelled from controlling, press ENTER button to confirm. After that, the DVR will not be controlled by remote controller.

2.5 Control with Mouse

2.5.1 Connect Mouse

It supports USB mouse through the ports on the rear panel, please refer to Fig 2.8 Remote Controller.

**Notice:** If mouse is not detected or doesn't work, check below steps:
1. Make sure the mouse plugs in the USB mouse port not the USB port.
2. Change a mouse to try

2.5.2 Use Mouse

The structure of the main menu is shown in Fig 2.8 Remote Controller.

**In live:**

Double-click left button on one camera to be full screen display. Double-click again to return to the previous screen display.

Click right button to show the control bar at the bottom of the screen as Fig 2.8 Remote Controller. Here are all control and setup. Click right mouse again to hide the control bar.

**In setup:**

Click left button to enter. Click right button to cancel setup, or return to the previous.

If want to input the value, move cursor to the blank and click. An input window will appear as Fig 2.9. It supports digitals, letters and symbols input.

Users can change some value by the wheel, such as time. Move cursor onto the value, and roll the wheel when the value blinks.

It supports mouse drag. I.e. Set motion detection area: click customized, hold left button and drag to set motion detection area. Set schedule: hold left button
and drag to set schedule time.

**In playback:**
Click left button to choose the options. Click right button to return to live mode.

**In backup:**
Click left button to choose the options. Click right button to return to previous picture.

**In PTZ control:**
Click left button to choose the buttons to control the PTZ. Click right button to return to live.

*Notice: Mouse is the default tool in all the operation below unless Exceptional indication.*
3 Basic Function Instruction

3.1 Power On/Off

Before you power on the unit, please make sure all the connection is good.

3.1.1 Power on

Step1: connect with the source power; switch on the power button near the power port on the rear panel
Step2: the device will be loaded, and the power indicator will display blue
Step3 before start, a WIZZARD window will be pop-up and show some information about time zone, time setup, network configuration, record configuration and disk management. User can setup here and refer to the concrete setup steps from the corresponding chapters. If users don’t want to setup Wizard, please click Exit button to exit.

After the device power on, if there is no menu or only has live image display, user can long press ESC button to switch.

Notice: this serial device can only display menu on VGA monitor or BNC monitor at one time, if there is live image display without menu display, please check up whether other device has menu display firstly, or long press ESC key to wait for login dialog box to appear. Long press ESC key can switch the output between BNC and VGA.

3.1.2 Power off

User can power off the device by using remote controller, keyboard and mouse.

By remote controller:
Step1: press Power button, the Shut down window will appear, click OK, the unit will power off after a while.
Step2: disconnect the power

By keyboard and mouse:
Step1: enter into Menu, then select “System Shut Down” icon, the Shut down window will appear
Step2: click OK, the unit will power off after a while.
Step3: disconnect the power

3.2 Login

User can login and logout the DVR system. User cannot do any other operations except changing the multi-screen display once logout.

Notice: the default user name and password is “admin” and 123456

The concrete operation steps for change password, add or delete user please refer to Fig 4.7 User management configuration for more details.

3.3 Live preview

The explanation of symbol in the live preview interface:

<table>
<thead>
<tr>
<th>symbol</th>
<th>meaning</th>
<th>symbol</th>
<th>meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>Manual record or time record</td>
<td>Red</td>
<td>Alarm record</td>
</tr>
<tr>
<td>Yellow</td>
<td>Motion detection record</td>
<td>Figure icon</td>
<td>Move event</td>
</tr>
</tbody>
</table>

3.3.1 Live playback

Click Play button to playback the record. Refer to Figure3-3. User can do concrete operation by click the buttons on screen.
4 Main menu setup guide

Click right mouse or press ESC button on the front panel, the control bar will display on the bottom of the screen, refer to Fig 4-1:

![Main menu toolbar](image)

Click the icon beside the screen display mode, a channel select dialog will appear as below:

![Channel select dialog](image)

Take 8-channel DVR for example: user can tick off 8 channels form 1/ch to 16/ch at random to display the live pictures. Then click button to confirm the setting.

Click Menu button, the interface will pop-up as Fig 4-2; press MENU button on the front panel or operate with remote controller also can display the main menu.

4.1 Basic configuration

Basic configuration includes three sub menus: system, date& time and DST.

4.1.1 System

Step1: enter into system configuration→basic configuration→system; refer to Fig 4-3:
Step 2: in this interface user can setup the device name, device ID, video format, max network users, VGA resolution and language. The definitions for every parameters display as below:

**Device name:** the name of the device. It may display on the client end or CMS that help user to recognize the device remotely.

**Video format:** two modes: PAL and NTSC. User can select the video format according to that of camera.

**Password check:** enable this option, user needs to input user name and password can do corresponding operations with the relevant right in system configuration.

**Show time:** display time in live.

**Show wizard:** tick off this item, there will display an opening wizard with time zone and time setup information

**Max network uses:** set the max user amount of network connection

**VGA resolution:** the resolution of live display interface, range from: VGA800*600, VGA1024*768, VGA1280*1024and CVBS

**Note:** When switch between VGA and CVBS will change the menu output mode, please connect to relevant monitor.

**Language:** setup the menu language.

**Note:** after changed the language and video output, the device needs to login again.

### 4.1.2 Time & date

**Step 1:** enter into system configuration→basic configuration→time & date, refer to Fig 4-4:

**Step 2:** set the date format, time format, time zone in this interface; tick off “sync time with NTP server” to refresh NTP server date; user also can adjust system date manually

**Step 3:** click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

### 4.1.3 DST

**Step 1:** enter into system configuration→basic configuration→DST; refer to Fig 4-5:

**Step 2:** in this interface, enable daylight saving time, time offset, mode, start & end month/week/date, etc.

**Step 3:** click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.
4.2 Live configuration

Live configuration includes four submenus: live, host monitor, SPOT and mask.

4.2.1 Live

In this interface, user can setup camera name, adjust colors: brightness, hue, saturation and contrast.

Step1: enter into system configuration→live configuration→live, refer to Fig 4-6:

- Note: Click Camera Name, a soft keyboard will pop up. User can self-define the camera name. Click Shift button, user can input Capital letters; click Shift button again, user can input Chinese characters.

Step2: tick off camera name; click “setting” button, a window will pop up as Fig 4-7:

- Step3: in this interface, user can adjust brightness, hue, saturation and contrast in live; click “default” button to resort default setting, click “Ok” button to save the setting.

- Step4: user can setup all channels with same parameters, tick off “all”, then do relevant setup.

- Step5: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

4.2.2 Host monitor

Step1: enter into system configuration→live configuration→host monitor; refer to Fig 4-8:

- Step2: select split mode: 1×1, 2×2, 2×3, 3×3, 4×4 and channel

- Step3: dwell time: the time interval for a certain dwell picture display switching to next dwell picture display

- Step4: selected the split mode, then setup current picture group. Click previous channel groups of dwell picture, click button to set the latter channel groups of dwell picture.

- Step5: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.
4.2.3 SPOT

Step1: enter into system configuration → live configuration → SPOT; refer to Fig 4-9:

Fig 4-9 live configuration-SPOT

Step2: select split mode: 1×1 and channel
Step3: dwell time: the time interval for a certain dwell picture display switching to next dwell picture display
Step4: selected the split mode, then setup current picture group. Click button to setup the previous channel groups of dwell picture, click button to set the latter channel groups of dwell picture.
Step5: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface

4.2.4 Mask

User can setup private mask area on the live image picture, max threes areas.

Fig 4-10 live configuration-mask

Setup mask area: click Setting button, enter into live image to press left mouse and drag mouse to set mask area, refer to below picture. Click Apply button to save the setting.
Delete mask area: select a certain mask area, click left mouse to delete that mask area, click Apply button to save the setting.

4.3 Record configuration

Record configuration includes five sub menus: enable, record bit rate, time, recycle record and stamp.

4.3.1 Enable

Step1: enter into system configuration → record configuration → enable; refer to Fig 4-11:
Fig 4-11 record configuration-enable

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Record</td>
<td>Record switch of every channels</td>
</tr>
<tr>
<td>Audio</td>
<td>Enable live record audio</td>
</tr>
</tbody>
</table>

**4.3.2 Record stream**

Step1: enter into system configuration→record configuration→record bit rate; refer to Fig 4-12:

Step2: setup rate, resolution, quality, encode and max bit stream
Step3: user can setup all channels with same parameters, tick off “All”, then to do relevant setup.
Step4: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

**Note:** if the rate value set is over high the maximum resources of the device, the value will be adjusted automatically.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>Range from: 1-30 (NTSC) 1-25(PAL)</td>
</tr>
<tr>
<td>Resolution</td>
<td>Support CIF and D1</td>
</tr>
<tr>
<td>Quality</td>
<td>The quality of recorded images. The higher the value is, the clearer the recorded image is. Six options: lowest, lower, low, medium, higher and highest.</td>
</tr>
<tr>
<td>Encode</td>
<td>VBR and CBR</td>
</tr>
<tr>
<td>Max bit stream</td>
<td>Range from: 64 Kbps, 128 Kbps, 256 Kbps, 512 Kbps, 768 Kbps, 1Mbps, 2 Mbps</td>
</tr>
</tbody>
</table>

**4.3.3 Time**

Step1: enter into system configuration→record configuration→time; refer to Fig 4-13:
Pre-alarm record time: the record time before event happen i.e. record time before motion detection or sensor alarm is triggered.

Post-alarm record: set the post recording time after the alarm is finished, five options: 10s, 15s, 20s, 30s and 60s.

Expire time: the hold time of saved records. If the set date is overdue, the record files will be deleted automatically.

Step2: user can setup all channels with same parameters, tick off “all”, then to do relevant setup.
Step3: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

4.3.4 Recycle record

Step1: enter into system configuration → record configuration → recycle record;
Step2: tick off recycle record, the recycle record function will enable, it will cover the earlier recorded files and keep recoding when HDD is full; if disable this function, it will stop recording when HDD is full.
Step3: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

4.3.5 Stamp

Stamp: User can overlap the channel name and time stamp on video.

Step1: enter into system configuration → record configuration → stamp; refer to Fig 4-14:

Step2: tick off camera name, time stamp; click Set button, user can use cursor to drag the camera name and time stamp in random positions, refer to below Figures:

Step3: user can setup all channels with same parameters, tick off “all”, then to do relevant setup.
Step4: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

4.4 Schedule configuration

Schedule configuration includes three sub menus: schedule, motion and alarm.

4.4.1 Schedule

The volume means the seven days of a week from Monday to Sunday, the row means 24 hours of a day. Click the grid to do relevant setup. Blue means checked area, gray means unchecked area.
Step1: enter into system configuration → schedule configuration → schedule; refer to Fig 4-15:
Step 2: select channel, double-click and a dialog box will pop-up as Fig 4-16, user can edit week schedule:

1. Click “add” button to add a certain day schedule; click “delete” button to delete the selected schedule; Copy: user can copy the specify schedule to other dates.
2. Click “OK” button to save the setting, click “Exit” button to exit current interface.
3. User can apply the schedule setting of certain channel to other or all channels, just only select channel and click “Copy” button.

Step 3: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

4.4.2 Motion
Step 1: enter into system configuration → schedule configuration → motion; refer to Fig 4-17:

Step 2: the setup steps of motion are familiar with schedule; user can refer to 4.4.1 Schedule for details.

Note: the default schedule of motion detection is full-selected, that is, the color of schedule setting interface is blue.

4.4.3 Sensor
Step 1: enter into system configuration → schedule configuration → sensor → alarm; refer to Fig 4-18:

Step 2: the setup steps of alarm are familiar with schedule; user can refer to 4.4.1 Schedule for details.

Note: the default schedule of sensor is full-selected, that is, the color of schedule setting interface is blue.

4.5 Alarm configuration
Alarm configuration includes five sub menus: sensor, motion, video loss, other alarm and alarm out.

4.5.1 Sensor
Sensor includes three sub menus: basic, alarm handling and schedule.

Step 1: enter into system configuration → alarm configuration → sensor → basic; refer to Fig 4-19;
Step 2: enable sensor alarm, set the alarm type according to triggered alarm type. Two option: NO and NC.
Step3: user can setup all channels with same parameters, tick off “all”, then to do relevant setup.
Step4: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

**Alarm handling**

Step1: enter into system configuration→alarm configuration→sensor→alarm handling; refer to Fig 4-20:

Step2: select hold time, click Trigger button, and a dialog box will pop up as Fig 4-21:

Step3: tick off Buzzer, there will be triggered buzzer alarm out;
**Full screen alarm:** when triggered alarm, there will pop up full screen alarm;
**To alarm out:** tick off the channel, there will be triggered alarm out in the designated channel. Click OK button to save the setting; click Exit button to exit the current interface.
**To record:** tick off recording channels, it will record the camera when alarm triggered. Click OK button to save the setting; click Exit button to exit the current interface.
**To P.T.Z:** set linked preset and cruise for alarm. User can select any channel and multi channels as linked channels. Click OK button to save the setting; click Exit button to exit the current interface.

Step4: user can setup all channels with same parameters, tick off “all”, then to do relevant setup.
Step5: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

**Schedule**

Step1: enter into system configuration→alarm configuration→sensor→schedule; refer to Fig 4-22:

Step2: the setup steps of sensor schedule are familiar with schedule; user can refer to 4.4.1 Schedule for details.

Note: the default schedule of sensor is full-selected, that is, the color of schedule setting interface is blue.

### 4.5.2 Motion

Motion includes two sub menus: motion and schedule.

1. **Motion**
   
   Step1: enter into system configuration→alarm configuration→motion; refer to Fig 4-23:
Step 2: enable motion alarm, set alarm hold time which means time interval between two adjacent detective motions. If there is other motion detected during the interval period which is considered continuous movement; otherwise, it will be considered that those two adjacent detective motions are two different motion events. Click Trigger button, a dialog box will pop-up:

Step 3: the setup steps of motion trigger are familiar with alarm handling; user can refer to Chapter 4.5.1 Sensor alarm handling for more details.

Step 4: click Area button, a dialog box will pop-up as Fig 4-24:

Step 5: in the Area interface, user can drag slide bar to set the sensitivity value (1/8), the default value is 4. The higher the value is the higher sensitivity you get. Due to the sensitivity is influenced by color and time (day or night), user can adjust its value according to the practical conditions; click icon, set the whole area as detection area; click icon, the set detection area will be cleared; click icon, user can test whether the sensitivity value and motion area are suitable accordingly (refer to following picture); Click icon, to save the setting; click icon, exit current interface.

Note: when user drag mouse to set motion detection area, they have to click icon to clear all set detection area firstly, and then make the operation.

Step 6: user can setup all channels with same parameters, tick off “all”, then to do relevant setup.

Step 7: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

Schedule

Step 1: enter into system configuration alarm configuration schedule; refer to Fig 4-25:

Step 2: the setup steps of alarm schedule are familiar with schedule; user can refer to Chapter 4.4.1 Schedule for details.

4.5.3 Video loss

Step 1: enter into system configuration alarm configuration video loss; refer to Fig 4-26:

Step 2: the setup steps of video loss trigger are familiar with alarm handling; user can refer to Chapter 4.5.1 Sensor alarm handling for more details.

Step 3: user can setup all channels with same parameters, tick off “all”, then to do relevant setup.

Step 4: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.
4.5.4 Other alarm

Step1: enter into system configuration→other alarm; refer to Fig 4-27:

![Fig 4-27 other alarm](image)

Step2: select a hard disk in the pull down list box, when the disk capacity is lower than that value, there will appear some text information on the lower right of the live image.

Step3: click "default" button to resort default setting; click "apply" button to save the setting; click "exit" button to exit current interface.

4.5.5 Alarm out

Alarm out includes three sub menus: alarm out, schedule and buzzer

Step1: enter into system configuration→alarm out; refer to Fig 4-28:

![Fig 4-28 system configuration-alarm out](image)

Step2: in this interface, set relay alarm out name, select hold time which means the interval time between the two adjacent alarms.

Step3: user can setup all channels with same parameters, tick off “all”, then to do relevant setup.

Step4: click "default" button to resort default setting; click "apply" button to save the setting; click "exit" button to exit current interface.

Note: the default schedule of motion detection is full/selected, that is, the color of schedule setting interface is blue.

4.6 Network configuration

Network configuration includes two submenus: network and network stream.

4.6.1 Network

Step1: enter into system configuration→network configuration→network; refer to Fig4-29:

![Fig 4-29 network configuration-network](image)

Step2: HTTP port: the default value is 80. If the value changed, user needs to add the port number when typing IP address in IE address blank .i.e. set HTTP port to 82, IP address: http://192.168.0.25, user needs to input that address: http://192.168.0.25:82 into IE browser.

Server port: communication port

Step3: Tick off the "Obtain an IP address automatically", the device will distribute IP address, subnet mask, and gateway IP and DNS server.

Step4: enable PPPoE, user can directly connect the DVR to internet via ADSL, then input the user name and password; click TEST button to test the effectiveness of the relevant information.
1. Domain name Registration (Take www.dyndns.com for example)

Note: Users can self-define the hostname, username and password.

Input www.dyndns.com in the IE address bar, user can access the domain name registration interface. Click "Sign up Free" and then select the first picture, click "Sign up" to register. For example: Hostname is "abc.dyndns.tv. The picture is shown as follows:

After user fill in the blank, click “Add to cart”, Dynamic DNS Hosts dialog box will be displayed.

Then create user account. For example, the username is "bcd", password is "123456".

Click "Create Account" button to create user account.

2. DVR Setting

(1) Domain name

According to the domain name registration of "DDNS", the domain name for DVR is "www. abc.dyndns.tv"

(2) Username and password

According to the above registration, username is "bcd". According to the above registration, password is "123456"

3. Application

Connect DVR to the Network Client.

Enter into Basic configuration/network/other settings, tick off DDNS, and select “Dyndns” at the DDNS Sever pull down list box and input user name and password.

Enter into configuration interface of the router, map the server port and IP address. Click Save button to save the setting

Login IE browser and input registered domain name "http://www.abc.dyndns.tv", connect to DVR client.

Note: If the value changed, user needs to add the port number when typing IP address in IE address blank. i.e. set HTTP port to 82, IP address: http://192.168.0.25, user needs to input that address: http://192.168.0.25:82 into IE browser.

Definitions and descriptions of network configuration:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>HTTP port</td>
<td>The port number of accessing IE browser. The default port is 80</td>
</tr>
<tr>
<td>Server port</td>
<td>The port number of data. The default port is 6036</td>
</tr>
<tr>
<td><strong>Static IP</strong></td>
<td></td>
</tr>
<tr>
<td>IP address</td>
<td>The IP address of the server</td>
</tr>
<tr>
<td>Subnet mask</td>
<td>The subnet mask of the server</td>
</tr>
<tr>
<td>Gateway</td>
<td>The gateway of the server</td>
</tr>
<tr>
<td>DNS server</td>
<td>The address of DNS server</td>
</tr>
<tr>
<td>PPPoE</td>
<td></td>
</tr>
<tr>
<td>User name</td>
<td>User name of broad band dial-up</td>
</tr>
<tr>
<td>Password</td>
<td>Password of broad band dial-up</td>
</tr>
</tbody>
</table>

| User name     | User name for log in the website of domain name supplier |
| Password      | Password for log in the website of domain name supplier |

4.6.2 Network stream

Step1: enter into system configuration/network configuration/sub stream; refer to Fig 4-30:
Step 2: select fps, resolution, quality, encode and max bit rate
Step 3: user can setup all channels with same parameters, tick off "all", then to do relevant setup.
Step 4: click "default" button to resort default setting; click "apply" button to save the setting; click "exit" button to exit current interface.

**Definitions and descriptions of network stream:**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>FPS</td>
<td>Range from: 1-25</td>
</tr>
<tr>
<td>Resolution</td>
<td>Support CIF and D1</td>
</tr>
<tr>
<td>Quality</td>
<td>The quality of the clients' image. The higher the value is, the clearer the record image. Six options: lowest, lower, low, medium, higher and highest.</td>
</tr>
<tr>
<td>Encode</td>
<td>VBR and CBR</td>
</tr>
<tr>
<td>Max bit rate</td>
<td>Range from: 64 Kbps, 128 Kbps, 256 Kbps, 512 Kbps, 768 Kbps, 1Mbps, 2 Mbps</td>
</tr>
</tbody>
</table>

### 4.7 User management configuration

**Step 1:** enter into system configuration \rightarrow user management configuration; refer to Fig 4-31:

**Step 2:** click Add button, a dialog box will pop-up as Fig 4-32:

**Note:** when the default value of binding PC MAC address is 0, the user is not bind with the specify computer; the, the user can log in DVR on the binding computer after set the specific binding MAC address.

**Authority:**

**Step 1:** enter into Add user \rightarrow authority; refer to Fig 4-33:
Step 2: In the authority interface, assign the definite operation right for that user.

Step 3: In the user management interface, click Setup button to modify user name, user type and binding PC MAC address.

Step 4: Select the user that user wants to delete in the user list box, then click Delete button to delete this user.

Step 5: Click Change password button to modify the password; click Exit button to exit the current interface.

4.8 P.T.Z configuration

P.T.Z configuration includes two submenus: serial port and advance

① Serial port

Step 1: enter into system configuration→P.T.Z configuration→serial port; refer to Fig 4-34:

Step 2: tick off Enable, setup the value of address, baud rate and protocol according to the settings of the speed dome.

Step 3: user can setup all channels with same parameters, tick off “all”, then to do relevant setup.

Step 4: click “default” button to resort default setting; click “apply” button to save the setting; click “exit” button to exit current interface.

Definitions and descriptions of network stream:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>The address of the PTZ device</td>
</tr>
<tr>
<td>Baud rate</td>
<td>Baud rate of the PTZ device. Range from: 110, 300, 600, 1200, 2400, 4800, 9600, 19200, 34800, 57600, 115200, 230400, 460800, 921600.</td>
</tr>
<tr>
<td>Protocol</td>
<td>Communication protocol of the PTZ device. Range from: NULL, PELCOP, PELCOD, LILIN, MINKING, NEON, STAR, VIDO, DSCP, VISCA, SAMSUNG, RM110, HY</td>
</tr>
</tbody>
</table>

② Advance

Step 1: enter into system configuration→P.T.Z configuration→advance; refer to Fig 4-35:
Step 2: In the Advance interface, click preset "Setting" button, a dialog box will pop-up as Fig 4-36:

Fig 4-36 advance-preset setting

a. In the preset set interface, click Setting button, a dialog will pop-up as Fig 3-37:

Fig 4-37 preset set-setting

b. User can control the dome rotates up, up left, down, right down, left, left down, right and up right and stop rotating; adjust the rotate speed and the value of zoom, focus and iris of the dome;

c. Select the serial number of the preset point, set the preset name. Click Save button to save the settings, click icon to hide the tool bar, right-key can remerge it; click icon to exit the current interface.

d. In the preset interface, click OK button to save the setting; click Exit button to exit current interface.

Step 3: In the Advance interface, click cruise "Setting" button, a dialog box will pop-up as Fig 4-38:

Fig 4-38 cruise set

a. Click Add button to add cruise line in the list box (max 8 cruise line can be added); select a cruise line, click Setup button, a dialog box will pop-up as Fig 4-39:
b. click Add icon to set the speed and time of preset point; select a preset point, click Delete icon to delete that preset point; click Modify icon to modify the setting of a preset point. User can click those icons to adjust the position of preset point. Click Preview button to preview the cruise line, click OK button to save the setting, click Exit button to exit current interface.

c. select a preset point in the cruise line list box, click Delete button to delete that cruise line; click Clear all button to clear all cruise line from the list box; click OK button to save the setting; click Exit button to exit current interface.

Step4: in the Advance interface, click track "Set" button, a dialog box will pop-up as Fig 4-40:

a. user can control the dome rotates up, up left, down, right down, left, left down, right and up right and stop rotating; adjust the rotate speed and the value of zoom, focus and iris of the dome; click Start Record button to record the move track of PTZ, click this button again can stop record; click Start track button to play recorded track, click this button again can stop play.

b. click icon to hide the tool bar, right-key can remerge it; click icon to exit the current interface.

Step5: in the Advance interface, click "default" button to resort default setting; click "apply" button to save the setting; click "exit" button to exit current interface.

4.9 Advanced
Advanced configuration includes three submenus: reset, import/export and Black/White list.

4.9.1 Reset
Reset all settings the device will reboot.

4.9.2 Import/Export
User can export the data files into mobile storage devices as backup function, and then import specified data files from mobile storage device to DVR.

4.9.3 Black/White list
Here authorized user can prohibit computer users within a certain IP address segment from accessing to DVR or admit computer users within a certain IP address segment into DVR. For example, if authorized user don’t want computer users within IP address segment from 196.168.000.002 to 196.168.000.004 to access to DVR, authorized user can tick off Blacklist, and then input such IP address segment. After that, click Apply to save settings. If authorized users want computer users within a certain IP address segment, they can tick off white-list, and then do the same operation.
5 Record search & playback and backup

Search configuration includes three submenus: time search, event search and file management.

5.1 Time search
Step1: enter into Search configuration→time search; refer to Fig 5-1:

![Fig 5-1 Search configuration-time search](image)

Step2: select channel, screen display mode, the highlight date in the calendar means have record data.

Step3: select a date, press Search button, click the time grid to set the play start time or input play record time manually. The selected time match the blue grid.

Note: the vertical column means hours, horizontal column means channels.

Step4: click Play button to playback record; click the relevant buttons on the screen to do operation:

![Playback buttons](image)

Note: when the monitor resolution is VGA800*600, the time search interface will appear a hide button, click this button, the whole interface can be expanded.

5.2 Event search
Step1: enter into Search configuration→event search; refer to Fig 5-2:

![Fig 5-2 Search configuration-event search](image)

Step2: click Search button, the searched event information will displayed in the event list box, user can select date, channel, tick off Motion, Sensor or All accordingly.

Step3: double check a certain record file to playback.

Note: when the monitor resolution is VGA800*600, the event search interface will appear a hide button, click this button, the whole interface can be expanded.

5.3 File management
Step1: enter into Search configuration→file management; refer to Fig 5-3:
Fig 5-3 Search configuration-file management

Step 2: click Search button, the searched files will be displayed in the file list box; user can select date, channels accordingly.

**Lock:** checked a file, click Lock button to lock this file, after that, that file will not be deleted or covered.

**Unlock:** checked a locked file, click Lock button to unlock this file

**Delete:** checked an unlocked file, click Delete button to delete this file.

Step 3: tick off "All" button; user can lock/unlock or delete all files in the file management column.

Step 4: double click an unlocked item to playback.

**Note:** when the monitor resolution is VGA800*600, the file management interface will appear a hide button, click this button, the whole interface can be expanded.

5.4 Backup

This unit supports backup by built-in SATA DVD Writer with USB Flash, through the USB port on the front panel. User also can make backup by IE browser via internet. Refer to 7.3.2 Remote backup.

Step 1: enter into backup configuration; refer to Fig 5-4:

Fig 5-4 backup configuration

Step 2: set the start & end time, select channels, click Search button, the searched data will be displayed in the data backup list box

Step 3: checked a data file or tick off "All" to select all data files, click Backup button, will pop-up a backup information dialog box

Step 4: in the backup information interface, user can check the relevant information of backup files, storage type, save file type, etc. click Apply button to starting backup.

**Note:** when the monitor resolution is VGA800*600, the file management interface will appear a hide button, click this button, the whole interface can be expanded

6 Manage DVR

6.1 Check system information

Check system information includes five submenus: system, event, log, network and online user.

6.1.1 System information

In this interface, user can check the hardware version, MCU version, kernel version, device ID, etc.

6.1.2 Event information

In this interface, user can check record events according to set date.

**Note:** if there are overlapping files, a "+" character will show behind the channel ID.

6.1.3 Log information

In this interface, user can check relevant log information according to set date. User can export the data files into mobile storage devices as backup function.
6.1.4 Network information
In this interface, user can check relevant parameters of network.

6.1.5 Online information
In this interface, user can check the details of the current connection of online users; refer to Fig 6-5:
Refresh: refresh the current interface.
Disconnect: the administrator authorized to disconnect the client terminal, that PC will not be able to access the device within five minutes.

6.2 Manual alarm
In this interface, user can check the relevant parameters of manual alarm.

6.3 Disk management
Step1: enter into disk management interface
Note: please format the hard disk before record, if not being formatted, it will show the status of the disk-free space, and total space show OM at the bottom of screen.
Step2: click Refresh button to refresh the disk information of the list box; set the property of the disk then click Apply button to save the setting
Step3: checked a hard disk, click Format button to star format.
Note: all recorded files in the hard disk will be lost after formatted.

6.4 Upgrade
At present, it only supports USB update. Get the software from your vendor when there is a new software version, and make sure it is corresponding with the DVR. User can check the USB information in Disk management.
Software Upgrade: user needs to copy the upgrade software which get from vendor into the USB storage device and then connect to the USB port. Enter Menu→Upgrade, the upgrade software name is displayed in the upgrade list box, select that software and click Upgrade button to start upgrading. Please wait for a while when the system is rebooted. Please don’t cut off power during upgrading.

6.5 Logoff
Click Log off icon, a log off dialogue box will popup, click OK button, the device will log off. If user wants to log in again, click icon to enter into user name and password to re-login.
7 Remote Surveillance

7.1 Accessing DVR

If making remote view, the DVR must connect with LAN or internet. Then enable network server in the unit. Please refer to 4.6 Network Configuration. This unit supports IE browser, not any client software installed. In addition, it supports XP and Vista.

7.1.1 On LAN

Step 1: Input IP address, Subnet, Gateway. If using DHCP, please enable DHCP in both the DVR and router. Enter Menu—Information—Network, and user can check the network configuration of DVR.

Step 2: Enter Video to set network video parameters like resolution, frame rate etc.

Step 3: Forward IP address and port number in Virtual Server setup of the router or virtual server. Close firewall.

Notice: Forwarding block may be different in different routers and server, please check your router manual.

If users want to utilize dynamic domain name, need apply for a domain name in a DDNS server supported by the DVR or router. Then add to the DVR or router. Now this unit only supports www.dns2p.com, www.meibu.com, www.dyndns.com, and www.no-ip.com About the router, please check in the router manual.

Step 4: Open IE browser on a computer on the same LAN. Input the IP address of the DVR in IE address blank and enter.

Step 5: IE will download ActiveX automatically. Then a window pops up and asks for user name and password.

Step 6: Input name and password correctly, and enter. It will show the picture as below.

Notice: If HTTP port is not 80, other number instead, need add the port number after IP address. For example, set HTTP port as 82, need input IP address like 192.168.0.25:82. User name and password here are the same with that used on the DVR. The default is admin and 123456.

7.1.2 On WAN

There are two ways that the DVR is connected to internet.

1. Connect the DVR to internet through a router or virtual server.

Step 1: Input IP address, Subnet, Gateway. If using DHCP, please enable DHCP in both the DVR and router.

Step 2: Enter Video to set network video parameters like resolution, frame rate etc.

Step 3: Forward IP address and port number in Virtual Server setup of the router or virtual server. Close firewall.

Notice: If HTTP port is not 80, other number instead, need add the port number after IP address. For example, set HTTP port as 82, need input IP address like 192.168.0.25:82. User name and password here are the same with that used on the DVR. The default is admin and 123456.

2. Connect the DVR to internet directly.

Step 1: Input IP address, Subnet, Gateway gotten from your ISP. If using ADSL, please input user name and password, and click OK. The DVR will connect the server and show “connection succeeds”.

Step 2: The following steps are the same as STEP 4–7 of the connection way above.
7.2 The remote live preview interface as below:

Fig 7-2 Remote live preview interface

Symbol and function Definitions:

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Channel indicator</td>
<td>2</td>
<td>Screen display mode</td>
</tr>
<tr>
<td>3</td>
<td>Volume</td>
<td>4</td>
<td>Snapping picture</td>
</tr>
<tr>
<td>5</td>
<td>Start record</td>
<td>6</td>
<td>Playback</td>
</tr>
<tr>
<td>7</td>
<td>Master/sub stream status</td>
<td>8</td>
<td>Color adjustment</td>
</tr>
<tr>
<td>9</td>
<td>PTZ control</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note: click button to record manual and the record file will be saved in user’s PC.

Screen display mode:
Click the icon beside the screen display mode, channel select dialog will appear as below:

Fig 7-3 Channel select dialog

Take 8-channel DVR for example: user can tick off channels form 1-ch to 16-ch at random to display the live pictures, 8 channels can be selected at most. Then click OK button to confirm the setting.

Snap pictures
1. Click “Snap” icon, select the picture number, and refer to Fig 7-4:

Fig 7-4 Single snap

2. User can multiple pictures, select the picture number from Frame pull down list box, such as 3, tick off “Title” and “Time”, it will show capture title and time on the snap pictures simultaneously. Refer to Fig 6-5:
3. Click “Browse” to set saving path; Click “Save” to save pictures to HDD on the computer; click Exit button to exit current interface.

Color adjustment:
Drag the slide bar to adjust Brightness, Contrast, Hue, and Saturation. Click Default to reset them to original value.

<table>
<thead>
<tr>
<th>Buttons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Brightness]</td>
<td>Drag the scroll bar to adjust the brightness of channel</td>
</tr>
<tr>
<td>![Contrast]</td>
<td>Drag the scroll bar to adjust the contrast of channel</td>
</tr>
<tr>
<td>![Saturation]</td>
<td>Drag the scroll bar to adjust the saturation of channel</td>
</tr>
<tr>
<td>![Hue]</td>
<td>Drag the scroll bar to adjust the hue of channel</td>
</tr>
</tbody>
</table>

![Default] Click this button to recover the default value of brightness, contrast, saturation and hue.

Save the adjustment

PTZ control
Please connect speed dome to the device via RS485 firstly, make sure the protocol of the speed dome is supported by the device and set the relative parameters manually. User can control the dome up, down, right, left or stop rotating on Control Center, adjust rotation speed, Iris and zoom, focus on the dome, and set the presets, etc.

Buttons definition:

<table>
<thead>
<tr>
<th>Buttons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Rotate Up]</td>
<td>means the dome rotate up. ![Rotate Up Left] means the dome rotate up left. ![Rotate Down] means the dome rotate down. ![Rotate Down Right] means the dome rotate down right. ![Rotate Right] means the dome rotate right. ![Stop] means the dome stop rotating.</td>
</tr>
<tr>
<td>![Scroll]</td>
<td>Drag the scroll bar to adjust rotating speed of the dome.</td>
</tr>
<tr>
<td>![Iris]</td>
<td>‘Iris’ button. Click + button near ‘Iris’ button to increase light of the dome. Click - button near ‘Iris’ button to decrease light of the dome.</td>
</tr>
<tr>
<td>![Zoom]</td>
<td>‘Zoom’ button. Click + button near ‘Zoom’ button to zoom in the locale picture of this camera. Click - button near ‘Zoom’ button to zoom out the locale picture of this camera.</td>
</tr>
<tr>
<td>![Focus]</td>
<td>‘Focus’ button. Click + button near ‘Focus’ button to have long focus. Click - button near ‘Focus’ button to have short focus.</td>
</tr>
<tr>
<td>![Go to Preset]</td>
<td>Go to the Preset</td>
</tr>
<tr>
<td>![Select and do auto cruise]</td>
<td>Select and do auto cruise</td>
</tr>
<tr>
<td>![Track]</td>
<td>Track</td>
</tr>
<tr>
<td>![Auto scan]</td>
<td>Auto scan</td>
</tr>
</tbody>
</table>

Click the right mouse on the live interface, a pull-down menu will appear as below.

![Pull-down menu]
Stream: this DVR supports master stream and sub stream. Master stream has higher frame rate, max 25FPS (PAL) /30 FPS (NTSC) for every channel, but it needs higher network bandwidth simultaneously; second stream has low frame rate, max 6FPS (PAL) /7FPS (NTSC) for every channel, it requires low network bandwidth. Therefore, users can select the stream according to their bandwidth.

All to master/sub stream: set all channel to master stream or sub stream.

Enable audio: enable or disenable audio

Full stream: the live preview picture will display with full screen, the tool bar will be hid; double click left mouse or click right mouse to return

### 7.3 Remote playback & backup

#### 7.3.1 Remote playback

Click button to enter into record playback interface, refer to Fig 7-7:

Select the record date and channels; double-click the file name in the record file list box, user can play that file and preview the picture.

![Fig 7-7 Play record file interface](image)

This DVR supports remote time search, event search and file management.

**By Time Search:**

**Step 1:** Enter into Search - time search; refer to Fig 7-8:

**Step 2:** click “Search” button. The record data will be displayed in the data information list box; the highlight date in the area ② means have record data, click those data; select the record channels in area ③.

**Step 3:** User can set the data playing time and display mode in the area ① as required

![Fig 7-8 time search interface](image)
Step 4: Select certain item from the data information list box, click “play” button to playback.

Step 5: Click the relevant buttons in the interface; user can do some operations such as: FF, pause, change channel mode, research, etc. refer to Fig 7-9:

By Event Search:
Step 1: Enter into Search→event search; refer to Fig 7-10:

Step 2: click the highlight date and select record channels and then tick off the event type: motion and sensor, click “search” button

Step 3: the events will be display in the event list box, double-click certain item to playback

File Management
Step 1: Enter into Search→file management; refer to Fig 7-11:
7.3.2 Remote backup

Click Backup button to enter into backup interface, refers to Fig 7-12:

Step 1: select channels, set the start and end time, then click “search” button, the file information will be displayed in the file list box.

Step 2: select backup files, click “browse” button to set the save path, and then click “backup” button to start backup. The backup files will be saved on user’s PC.

7.4 Remote System configuration

User can remote setup the parameters of the device. Functions of remote configurations include: basic configuration, live configuration, record configuration, schedule configuration, alarm configuration, network configuration, PTZ configuration and user configuration. User should firstly select an item in the menu list on the left, and then setup the relative parameters. When one user setup parameters of a certain item, others cannot setup this one. Click Config to enter into the below interface refer to Fig 7-13.
The sub menu lists and the options in every item are similar with those on the DVR. Please refer to Chapter 3 Main Menu Setup Guide for more details. Click “save” button to save above settings; click “default” button will recover the original settings.
8 Mobile Surveillance

This DVR supports mobile surveillance by iPhone, Gphone or smart phones with Windows mobile and symbian OS. At the same time, it supports 3G network. We tested Dopod D600 (WM5) and Dopod S1 (WM6), which work fine with the DVR.

It wants to make mobile surveillance, need first enable network service on the DVR, and refer to Chapter 4.6 Network configuration. The below is the use instructions on mobile client end for two OS.

8.1 By Phones with Windows mobile

Step1: Firstly activate the network access on mobile phone and then run “Internet Explorer”. Input the server’s address and the connection is built up shown as below:

Step2: Click on the software name. A dialog box pops up:

Step3: Click “Yes” to start downloading and installing:

Step4: PCam will be opened automatically after installed

Step5: Input the server’s address, ID and password respectively in the columns of “Server”, “User” and “Password”, and click “Go” to log on the server. It will show the picture if access successfully.
**Step 6**: Camera 1 is the default channel after login. Change the channel in rolling-down menu of “Channel”:

Notice: User name and password here are the same with that used on the DVR. The default is admin and 123456.

**8.2 By Phones with Symbian**

Please use the smart phones with symbian version supported by this unit.

**Step 1**: Firstly enable the network access on mobile phone. Then run Web browser.

**Step 2**: Input the DVR server’s IP address in a new/built bookmark. Click this bookmark to connect to the DVR.

**Step 3**: A welcome window will pop up and requires a package. Click the software name to download.

**Step 4**: A security windows will pop up after downloading and ask if install the package. Click YES to install.

**Step 5**: A Scam shortcut icon appears on the system menu after finished.

**Step 6**: Run Scam program. It will enter a function interface.

- **Live view**: to do mobile live view
- **Image view**: to check the pictures snapped in live view
- **System setting**: Login setting and Alarm setting
- **Help**: function indication and help
Step 7: Click System setting—Login Setting to enter login interface.

Step 8: Input the server’s address, ID and password respectively. Then save.

Notice: About Access point, there may be different access points in different countries or from service providers.

Step 9: Enter Live View, it will connect the server and display pictures.

Notice: User name and password here are the same with that used on the DVR. The default is admin and 123456.

Step 10: In Live View, users can do snapshot, change channels and control PTZ.

8.3 The Software installation for iPhone mobile clients

1. Install through iphone.
   Step 1. Open App Store function of iphone
   Step 2. Enable “search” function to search “SuperCam”
Step 3: Click SuperCam, enter into “introduce” interface and then click “FREE”, it will change into “INSTALL”.

Step 4: Input iTunes Store password and then click “OK”, the software will be installed automatically.

Note: if it was the first time for user to operate, please enter user ID; if there is no Store account, user needs to apply one.

2. Install through PC.

Step 1: Install iTunes store in PC and then login

Step 2: Connect iPhone and PC

Step 3: Enable “search” function to search “SuperCam”

Step 4: Click “free application” button
Step 5: Input apple ID and password, then click “acquire”

Step 6: Tick off “synchronously apply program” and “SuperCam”, and then click “apply” button

Operation Instruction for iphone clients

1. Login interface

Enter server’s IP address (or domain name), user name and password
Click “Remember server” to save the setting; click ▼ button can quick input saved server address, user name and password.

2. Main Interface
3. Live View Interface

<table>
<thead>
<tr>
<th>[Playback]</th>
<th>playback record file</th>
<th>[Image]</th>
<th>image view</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Log]</td>
<td>log record</td>
<td>[Server List]</td>
<td>device list</td>
</tr>
<tr>
<td>[Live]</td>
<td>live view</td>
<td>[Settings]</td>
<td>software setting</td>
</tr>
<tr>
<td>[Information]</td>
<td>device information view</td>
<td>[Help]</td>
<td>software help center</td>
</tr>
<tr>
<td>[Logoff]</td>
<td>logoff and return to login interface</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mark 1</th>
<th>Current viewing channel</th>
<th>Mark 2</th>
<th>Channel status</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Switch channels" /></td>
<td>Switch channels</td>
<td><img src="image" alt="PTZ" /></td>
<td>PTZ, click to switch to Fig 2 interface</td>
</tr>
<tr>
<td>Action</td>
<td>Icon</td>
<td>Description</td>
<td></td>
</tr>
<tr>
<td>-------------------------------</td>
<td>----------</td>
<td>------------------------------</td>
<td></td>
</tr>
<tr>
<td>Snap picture</td>
<td>![Camera]</td>
<td>Record</td>
<td></td>
</tr>
<tr>
<td>Close the video of the current channel</td>
<td>![Record]</td>
<td>Live audio</td>
<td></td>
</tr>
<tr>
<td>Switch to the single image</td>
<td>![Single Image]</td>
<td>Switch to four images</td>
<td></td>
</tr>
<tr>
<td>Upward rotates the PTZ</td>
<td>![Up]</td>
<td>Downward rotates the PTZ</td>
<td></td>
</tr>
<tr>
<td>Leftward rotates the PTZ</td>
<td>![Left]</td>
<td>Rightward rotates the PTZ</td>
<td></td>
</tr>
<tr>
<td>Stop rotating the PTZ</td>
<td>![Stop]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Zoom Out/Focus Out/Iris Sub</td>
<td>![Zoom Out]</td>
<td>Preset Elect the preset point</td>
<td></td>
</tr>
<tr>
<td>Group</td>
<td>![Group]</td>
<td>Set the cruise line</td>
<td></td>
</tr>
<tr>
<td>Speed</td>
<td>![Speed]</td>
<td>Rotate speed of the PTZ</td>
<td></td>
</tr>
</tbody>
</table>

**Image view interface**
5. Record Playback interface

Click the record file to playback.

6. Server list Interface
7. Config interface

Main parameters for mobile phone video config:
- **Record file clip size**: Single video size. When the video size is greater than setup value, change another video files.
- **Reserved disk space**: Reserved SD Card disk space, when the disk space is less than setup value, the video will be stopped.
- **Display**:
  - Display mode: User can select one live picture display or four live picture displays.
  - Remember display order: User can choose whether to remember display order or not.

**Alarm**:
- **Audio alarm**: Trigger sound alarm.
- **Shock alarm**: Trigger vibrate alarm.
8. Information View Interface

8.4 The installation & operation methods for Android mobile clients

**Software Installation**

**Step 1:** run Google Market program

**Step 2:** search "SuperCam"
Step 3: press "Install" button

Step 4: click "OK" button

Step 5: user can view the download and install process in notifications; finished download, the software will install automatically.
Login

Enter into server’s IP address (or domain name), user’s ID and password. Click “Remember server” to save the setting; click  button can quick input saved server address, user name and password.

Main menu

<table>
<thead>
<tr>
<th>Menu</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Playback</td>
<td>playback record file</td>
</tr>
<tr>
<td>Log</td>
<td>log record</td>
</tr>
<tr>
<td>Live</td>
<td>live view</td>
</tr>
<tr>
<td>Information</td>
<td>device information view</td>
</tr>
<tr>
<td>Image</td>
<td>image view</td>
</tr>
<tr>
<td>Server List</td>
<td>device list</td>
</tr>
<tr>
<td>Settings</td>
<td>software setting</td>
</tr>
</tbody>
</table>
Live view

**Mark 1**: Current viewing channel
**Mark 2**: Channel status

<table>
<thead>
<tr>
<th>Mark 1</th>
<th>Current viewing channel</th>
<th>Mark 2</th>
<th>Channel status</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Switch channels</td>
<td></td>
<td>PTZ, click to switch to Fig 2 interface</td>
</tr>
<tr>
<td>Action</td>
<td>Description</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------</td>
<td>------------------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Snap</td>
<td>Snap</td>
<td></td>
<td></td>
</tr>
<tr>
<td>talk</td>
<td>Live audio</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full screen</td>
<td>Return</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Upward</td>
<td>Upward rotates the PTZ</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Downward</td>
<td>Downward rotates the PTZ</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Leftward</td>
<td>Leftward rotates the PTZ</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rightward</td>
<td>Rightward rotates the PTZ</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stop</td>
<td>Stop rotates the PTZ</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Zoom In/Focus</td>
<td>Zoom In/Focus In/Iris Add</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Out/Iris Sub</td>
<td>Preset</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Group</td>
<td>Set the cruise line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Image view</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Record playback

Click the record file (Fig 3) to playback (Fig 4)

Server list

<table>
<thead>
<tr>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add a server list</td>
</tr>
<tr>
<td>Modify a server list</td>
</tr>
<tr>
<td>Delete a server list</td>
</tr>
<tr>
<td>Return to main menu</td>
</tr>
</tbody>
</table>
### Config interface

#### Alarm setting
- Tick off Sound Alarm, when Video Loss/Sensor/Motion happen, trigger sound alarm.
- Tick off Vibrate Alarm, when Video Loss/Sensor/Motion happen, trigger vibrate alarm.

#### Storage setting
User can setup the relevant parameters of mobile video. This function can be valid only insert SD card.

#### Path
- Save path for mobile video files, the default catalog is `/SDCard`.
- Click button to change path.

#### Reserved disk space
- reserved SDCard disk space, when the disk space is less than setup value, the video will be stopped.

#### Video clip size
- Single video size. When the video size is greater than setup value, change another video files.

#### Remove all recorder files before
- delete all current video files.

---

**SuperCam**

**Device:**
- Device ID: 0
- Software version: 2070100
- Build date: 20100401

**Phone:**
- Software version: 2.1.2
- Build date: 2010.05.15
8.5 Installation and operation Methods for BlackBerry Mobile phone Client

8.5.1 Installation instruction for BlackBerry Mobile phone Client

1. Open the browser of BlackBerry phone and enter sever address
2. Click “SuperCam” to link

![Browser](http://wanjunjie.meibu.com:6070)

3. Click “Download” button on the popup interface and the download progress will be shown.

![Download SuperCam](image)

4. Finished downloading, the software will be installed automatically.

![Finished downloading](image)
Note: If the software fails to download, please check in accordance with the following steps:

1. Check whether the network of mobile phone is normal or not
2. Check whether DVR server connect network normally or not
3. Modify the option of Browser Configuration.

1) Enter into Menu->Option->Browser Configuration; configure referring to the following figure.
2) Enter into Menu->Option->Cache Operations, clear up browser cache.

Note: When user used the SuperCam software in mobile phone with touch screen, there will be compatible problem.

Solution: Enter into Options Menu->Advance options->Applications->SuperCam and click "Disable Compatibility" button. This problem will be solved.

8.5.2 Operation method for Blackberry mobile phone client

1. Login
Enter server’s IP address (or domain name), user’s ID and password. Click “Remember server” to save the setting; click button can quick input saved server address, user name and password.

2. **Main interface**

![Main Interface Diagram]

<table>
<thead>
<tr>
<th>Playback</th>
<th>Image</th>
<th>Live</th>
</tr>
</thead>
<tbody>
<tr>
<td>Log</td>
<td>Log</td>
<td>Logoff</td>
</tr>
<tr>
<td>Server List</td>
<td>Server List</td>
<td>Device list</td>
</tr>
<tr>
<td>Information</td>
<td>Image view</td>
<td>Help</td>
</tr>
<tr>
<td>Logoff and return to login interface</td>
<td>Logoff and return to login interface</td>
<td>Logoff and return to login interface</td>
</tr>
</tbody>
</table>

3. **Live view**
<table>
<thead>
<tr>
<th>Mark 1</th>
<th>Current viewing channel</th>
<th>Mark 2</th>
<th>Channel status</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Switch channels</td>
<td></td>
<td>PTZ, click to switch to Fig 2 interface</td>
</tr>
<tr>
<td></td>
<td>Snap</td>
<td></td>
<td>Full screen</td>
</tr>
<tr>
<td></td>
<td>Background alarm</td>
<td></td>
<td>Stop rotating the PTZ</td>
</tr>
<tr>
<td></td>
<td>Upward rotates the PTZ</td>
<td></td>
<td>Downward rotates the PTZ</td>
</tr>
<tr>
<td></td>
<td>Leftward rotates the PTZ</td>
<td></td>
<td>Rightward rotates the PTZ</td>
</tr>
<tr>
<td></td>
<td>Zoom In/Focus In/Iris Add</td>
<td></td>
<td>Zoom Out/Focus Out/Iris Sub</td>
</tr>
<tr>
<td>Preset</td>
<td>Select the preset point</td>
<td>Group</td>
<td>Set the cruise line</td>
</tr>
</tbody>
</table>

4. **Server list**
5. Software configuration

SuperCam

Alarm type:
- Video loss
- Motion alarm
- Sensor alarm

Alarm output type:
- Audio alarm
- Vibrate alarm

[Add] Add a server list
[Modify] Modify a server list
[Delete] delete a server list

Alarm type: Setup the type of background alarm
(Video Loss/Sensor/Motion)

Alarm output type: Setup prompt type of background alarm
(sound alarm/vibrate alarm)

6. Information view
Appendix A  FAQ

Q1. Why the DVR cannot start after connected to the power?
   a. The adapter has been damaged. Please change an adapter
   b. The power of the adapter is not enough. Please remove the HDD to check
   c. Hardware problem

Q2. There is not menu output or only has live image display
   a. Check up whether other devices can display menu or long press ESC key to wait for login dialog box to appear.

Q3. The indicator of the DVR lights, but no output. Why?
   a. The power of the adapter is not enough. Please remove the HDD or change an adapter to try.
   b. The video format of the DVR is different from that of the monitor.
   c. Connection problem. Please check the cable and the ports of monitor and DVR.
Q4. Why are no images displayed on parts or all of the channels of the DVR?
   a. Connection problem. Please check the cable and the ports of camera and DVR.
   b. Camera problem. Please check the cameras.
   c. The video format of the DVR is different from that of the cameras. Please change DVR system format.

Q5. Cannot find HDD
   a. The power of the adapter is not enough. Please change an adapter to try.
   b. Connection problem. Please check the power and data cables.
   c. The HDD is damaged. Change a new one.

Q6. Cannot record
   a. Don't format HDD. Please format it manually first.
   b. Don't enable record function or incorrect setup. Please refer to Chapter 5 Record search & playback and backup.
   c. HDD is full and not enables recycle function. Please refer to 4.3 Record configuration. Chang a new HDD or enable recycle.
   d. The HDD is damaged. Change a new one.

Q7. Cannot use mouse.
   a. wait 1-2 minutes after mouse connected.
   b. Not detected. Plug/unplug several times.
   c. The mouse is incompatible. Please change a mouse.

Q8. Cannot download ActiveX control.
a. IE browser blocks ActiveX. Please do setup following below.

① Open IE browser. Click Tools——Internet Options....

② select Security------Custom Level... Refer to Fig 8-1

③ Enable all the sub options under “ActiveX controls and plug-ins” refer to Fig 8-2

④ Then click ok to finish setup.

b. Other plug-ins or anti-virus block ActiveX. Please uninstall or close them.
Q9: How to deal with when DVR starts, it displays “please wait...” all the time

First possible reason: hard-disk cable and data cable are not well connected.

Solution: Please check the connection of hard-disk cable and data cable and make sure they are well connected; If still not working, please unplug them and then try re-plugging again;

Second possible reason: It is forced to stop because hard disk has disabled track which causes the system checking hard disk cannot skip

Solution: Change another new hard disk or reformat the broken one
Q10: How to input password and digital numbers
The method to input password and digital numbers is to click the box behind password or items needing to input by numbers, and then the small keyboard will appear. Please select number or letter to input (the initial password is 123456), or you can use the digital keys in the front panel, or the digital keys on the remote controller.

Q11: Why is the hard disk used in a DVR identified a new hard disk if directly used to another same type DVR? And why must we format it again?
When DVR only uses one hard disk, the hard disk removed from one to another same type DVR can work normally without format. However, when a DVR adds to a new hard disk, it will identify the hard disk as a new one and inquire whether to format no matter whether this hard disk used or not in another same type DVR before. In this condition, it can be used normally after formatted according to the guide; if two or more hard disks used in different DVR, when used in another DVR with the same type, they will be identified to be two or more new hard disks, and all of them need to format. In general, please do not try using more disks removed from different DVRs into another one in case the data lose.

Q12: What are the minimum configurations of PC for clients connecting?

<table>
<thead>
<tr>
<th>PC Module</th>
<th>Parameters</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPU</td>
<td>Intel Celeron 2.4G</td>
</tr>
<tr>
<td>Motherboard</td>
<td>Intel 845</td>
</tr>
<tr>
<td>HDD</td>
<td>80G</td>
</tr>
<tr>
<td>RAM</td>
<td>512M</td>
</tr>
<tr>
<td>VGA</td>
<td>NVIDIA GeForce MX440/FX5200</td>
</tr>
<tr>
<td></td>
<td>ATIRADEON 7500/X300</td>
</tr>
<tr>
<td>OS</td>
<td>Windows 2000(SP4 above) /Windows XP(SP2 above) /VISTA</td>
</tr>
</tbody>
</table>
Q13: What are the PC configurations for 16-ch real time product with fully open channel mainstream?

<table>
<thead>
<tr>
<th>PC Module</th>
<th>Parameters</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPU</td>
<td>Intel Core(TM)2 Duo CPU E4600</td>
</tr>
<tr>
<td>Motherboard</td>
<td>G31/P31 chip</td>
</tr>
<tr>
<td>HDD</td>
<td>80G</td>
</tr>
<tr>
<td>RAM</td>
<td>1GB</td>
</tr>
<tr>
<td>VGA</td>
<td>GMA3100/NVIDIA GeForce 8400/</td>
</tr>
<tr>
<td></td>
<td>ATI RADEON HD3450</td>
</tr>
<tr>
<td>OS</td>
<td>Windows 2000(SP4 above)/Windows XP(SP2 above)</td>
</tr>
<tr>
<td>DirectX</td>
<td>9.0</td>
</tr>
</tbody>
</table>

Q14: How to handle the situation when codec Control is blocked to install in the VISTA or Win7 system?

If user gets this problem, may have two ways to fix it:

a. Enter Control Panel ➔ User Account and Family Safety ➔ User Account Control (refer to below picture); click Turn User Account on or off. Cancel Use User Account Control (UAC) to help protect your computer.
b. Right click IE browser (refer to Fig 14-2), select Run as administrator to run browser.
Appendix B  Calculate Recording Capacity

Users can calculate the size of hard disk according to the saving time and DVR recording settings. The DVR uses fixed video bit rate. The below are the details at different settings.

<table>
<thead>
<tr>
<th>Video Format</th>
<th>Resolution</th>
<th>Frame Rate Totally (FPS)</th>
<th>Video Quality</th>
<th>Bit Rate (kbps)</th>
<th>Used Space (MB/h)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PAL</td>
<td>D1</td>
<td>25</td>
<td>Highest</td>
<td>2M</td>
<td>915</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Higher</td>
<td>1.5M</td>
<td>700</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Medium</td>
<td>1M</td>
<td>465</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Lower</td>
<td>768K</td>
<td>297</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Lowest</td>
<td>512K</td>
<td>241</td>
</tr>
<tr>
<td>NTSC</td>
<td>D1</td>
<td>30</td>
<td>Highest</td>
<td>2M</td>
<td>910</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Higher</td>
<td>1.5M</td>
<td>712</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Medium</td>
<td>1M</td>
<td>468</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Lower</td>
<td>768K</td>
<td>297</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Lowest</td>
<td>512K</td>
<td>241</td>
</tr>
</tbody>
</table>

The calculation format is:

Total Recording capacity = Used space per hour (MB/h) x coverage rate of hard disk x recording time (hour) x channel numbers

For instance, one customer uses PAL cameras, set resolution to D1, video quality to Higher, frame rate to 25 fps for enabling total 4 channels. He wants the unit to record continuously in a month. Below is the calculation:

Total Recording capacity = 700 (MB/h) x 24 (hours/day) x 30 (days) x 4 (channels) = 2016000 (MB) = 2016 (GB)

Therefore, customers just install two SATA HDDs with 1000GB, it can almost record for one month.
# Appendix C  Compatible Devices

1. Compatible USB drive after test.

<table>
<thead>
<tr>
<th>Brand</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSK</td>
<td>512MB, 1G, 2GB</td>
</tr>
<tr>
<td>Netac</td>
<td>4GB</td>
</tr>
<tr>
<td>Kingston</td>
<td>2GB</td>
</tr>
<tr>
<td>Aigo</td>
<td>2GB</td>
</tr>
<tr>
<td>Smatter vider</td>
<td>1GB</td>
</tr>
<tr>
<td>SanDisk</td>
<td>4GB</td>
</tr>
</tbody>
</table>

Tab C.1 Compatible USB drive

2. Compatible SATA CD/DVD writers after test.

<table>
<thead>
<tr>
<th>Brand</th>
<th>Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>TECLAST</td>
<td>GH22NP20/TL-22XD</td>
</tr>
<tr>
<td>BENQ</td>
<td>DW22OS-0K4</td>
</tr>
<tr>
<td>LITEON</td>
<td>DH---20A6501C</td>
</tr>
<tr>
<td>LITEON</td>
<td>DH-20A4P02C</td>
</tr>
<tr>
<td>SAMSUNG</td>
<td>TS-H653B</td>
</tr>
</tbody>
</table>

Tab C.2 Compatible CD/DVD writers
### Appendix D 4-CH Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compression format</td>
<td>Standard H.264 Baseline</td>
</tr>
<tr>
<td>Video output</td>
<td>Composite : 1.0V p-p/75Ω BNC×2 , VGA X1</td>
</tr>
<tr>
<td>Video input</td>
<td>Composite : 1.0V p-p/75Ω BNC×4</td>
</tr>
<tr>
<td>VGA Resolution</td>
<td>1280<em>1024 /1024</em>768/ 800*600</td>
</tr>
<tr>
<td>Record Resolution</td>
<td>352<em>288/704</em>576 (PAL), 352<em>240/704</em>480 (NTSC)</td>
</tr>
<tr>
<td>Display Frame Rate</td>
<td>100FPS (PAL), 120FPS (NTSC)</td>
</tr>
<tr>
<td>Record Frame Rate</td>
<td>100/25FPS (PAL), 120/30FPS (NTSC)</td>
</tr>
<tr>
<td>Audio input</td>
<td>RCA X4</td>
</tr>
<tr>
<td>Audio output</td>
<td>RCA X1</td>
</tr>
<tr>
<td>Alarm input</td>
<td>NO or NC 4CH</td>
</tr>
<tr>
<td>Alarm output</td>
<td>1CH</td>
</tr>
<tr>
<td>Record Mode</td>
<td>Manual / Sensor /Timer / Motion detection</td>
</tr>
<tr>
<td>Simplex/Duplex/Triplex</td>
<td>Pentaplex</td>
</tr>
<tr>
<td>Network Interface</td>
<td>RJ45 (LAN, INTERNET)</td>
</tr>
<tr>
<td>PTZ control</td>
<td>YES</td>
</tr>
<tr>
<td>Communication interface</td>
<td>RS485, USB2.0 x 2(one for backup, another for USB mouse)</td>
</tr>
<tr>
<td>Disk info</td>
<td>SATA x 1+DVD-RW x 1 or SATA x 2</td>
</tr>
<tr>
<td>Remote controller</td>
<td>YES</td>
</tr>
<tr>
<td>Power supply</td>
<td>12V4A</td>
</tr>
<tr>
<td>Temperature</td>
<td>0°C-50°C</td>
</tr>
<tr>
<td>Humidity</td>
<td>10%-90%</td>
</tr>
<tr>
<td>Average Operating Power (Excluding HDD)</td>
<td>≤30W</td>
</tr>
<tr>
<td>----------------------------------------</td>
<td>------</td>
</tr>
</tbody>
</table>

## Appendix E 8-CH Specifications

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compression format</td>
<td>Standard H.264 Baseline</td>
</tr>
<tr>
<td>Video output</td>
<td>Composite: 1.0V p-p/75Ω BNC×2, VGA×1</td>
</tr>
<tr>
<td>Video input</td>
<td>Composite: 1.0V p-p/75Ω BNC×8</td>
</tr>
<tr>
<td>VGA Resolution</td>
<td>1280<em>1024/1024</em>768/800*600</td>
</tr>
<tr>
<td>Record Resolution</td>
<td>352<em>288/704</em>576 (PAL), 352<em>240/704</em>480 (NTSC)</td>
</tr>
<tr>
<td>Display Frame Rate</td>
<td>200FPS (PAL), 240FPS (NTSC)</td>
</tr>
<tr>
<td>Record Frame Rate</td>
<td>200/50FPS (PAL), 240/60FPS (NTSC)</td>
</tr>
<tr>
<td>Audio input</td>
<td>RCA X4</td>
</tr>
<tr>
<td>Audio output</td>
<td>RCA X1</td>
</tr>
<tr>
<td>Alarm input</td>
<td>NO or NC 8CH</td>
</tr>
<tr>
<td>Alarm output</td>
<td>1CH</td>
</tr>
<tr>
<td>Record Mode</td>
<td>Manual / Sensor / Timer / Motion detection</td>
</tr>
<tr>
<td>Simplex/Duplex/Triplex</td>
<td>Pentaplex</td>
</tr>
<tr>
<td>Network Interface</td>
<td>RJ45 (LAN, INTERNET)</td>
</tr>
<tr>
<td>PTZ control</td>
<td>YES</td>
</tr>
<tr>
<td>Communication interface</td>
<td>RS485, USB2.0×2(one for backup, another for USB mouse)</td>
</tr>
<tr>
<td>Disk info</td>
<td>SATA x1+DVD-RW x 1 or SATA x 2</td>
</tr>
<tr>
<td>Remote controller</td>
<td>YES</td>
</tr>
<tr>
<td>Power supply</td>
<td>12V4A</td>
</tr>
<tr>
<td>Temperature</td>
<td>0℃-50℃</td>
</tr>
<tr>
<td>Humidity</td>
<td>10%-90%</td>
</tr>
<tr>
<td>Average Operating Power (Excluding HDD)</td>
<td>≤30W</td>
</tr>
</tbody>
</table>
# Appendix F  16-CH Specifications

<table>
<thead>
<tr>
<th>Compression format</th>
<th>Standard H.264 Baseline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Video output</td>
<td>Composite : 1.0V p-p/75Ω BNC×2, VGA×1</td>
</tr>
<tr>
<td>Video Input</td>
<td>Composite : 1.0V p-p/75Ω BNC×16</td>
</tr>
<tr>
<td>VGA Resolution</td>
<td>1280<em>1024 / 1024</em>768 / 800*600</td>
</tr>
<tr>
<td>Record Resolution</td>
<td>352<em>288/704</em>576 (PAL), 352<em>240/704</em>480 (NTSC)</td>
</tr>
<tr>
<td>Display Frame Rate</td>
<td>400FPS (PAL), 480FPS (NTSC)</td>
</tr>
<tr>
<td>Record Frame Rate</td>
<td>400/100FPS (PAL), 480/120FPS (NTSC)</td>
</tr>
<tr>
<td>Audio Input</td>
<td>RCA X4</td>
</tr>
<tr>
<td>Audio output</td>
<td>RCA X1</td>
</tr>
<tr>
<td>Alarm Input</td>
<td>NO or NC 16CH</td>
</tr>
<tr>
<td>Alarm output:</td>
<td>1CH</td>
</tr>
<tr>
<td>Record Mode</td>
<td>Manual / Sensor / Timer / Motion detection</td>
</tr>
<tr>
<td>Simplex/Duplex/Triplex</td>
<td>Pentaplex</td>
</tr>
<tr>
<td>Network Interface</td>
<td>RJ45 (LAN, INTERNET)</td>
</tr>
<tr>
<td>PTZ control</td>
<td>YES</td>
</tr>
<tr>
<td>Communication interface</td>
<td>RS485, USB2.0 x 2 (one for backup, another for USB mouse)</td>
</tr>
<tr>
<td>Disk info</td>
<td>SATA x 1+DVD-RW x 1 or SATA x 2</td>
</tr>
<tr>
<td>Remote controller</td>
<td>YES</td>
</tr>
<tr>
<td>Power Supply</td>
<td>12V/4A</td>
</tr>
<tr>
<td>Temperature</td>
<td>0°C-50°C</td>
</tr>
<tr>
<td>Humidity</td>
<td>10%-90%</td>
</tr>
<tr>
<td>Average Operating Power</td>
<td>≤30W (Excluding HDD)</td>
</tr>
</tbody>
</table>